

# Have you got your fingers on the 'Pulse' yet?

Every employee will be given an Employee Survey 'Pulse' questionnaire, week commencing 10th March 2003.



cims.

The 'Pulse' is a mini-survey (only 15 questions) that will take place every four months, starting March 2003.

There are 12 questions that everyone in Cims will be asked, reflecting overall satisfaction and linking into the areas for corporate improvement. Each location has also selected three questions that reflect local issues. It is very easy to complete and should only take 5 minutes. The Pulse survey is stamped and addressed so all you have to do is put it in the post once completed. It will go directly to ISR, our independent survey partner, for processing.

## **Last Posting Day: Monday 24 March**

The Pulse survey will allow us to monitor progress against the results of the last Employee Survey so please give open and honest feedback. Results will be tracked via the Business Balanced Scorecard (BBS) and communicated to you.

Please speak to either Claire Ward (ext.8639) or Sandra Woodason (ext.8182) in the HR team if you have any queries.

Replies are confidential and not accessible to Cims.

Working together to achieve more